

UPDATED INFORMATION OF OFFICE SERVICES

DEPARTMENT OF PUBLIC SERVICES (DPS)

The Department of Public Services is the implementing arm of the city with regards to its Solid Waste Management Program that focuses mainly on garbage collection & disposal and street cleaning operations.

Location:

- Field Office - City Engineers' Compound, Taculing Road,
Bacolod City
- Admin. Office - 3rd Floor, New Gov't. Center, Circumferential Road,
Brgy. Villamonte, Bacolod City

Phone Numbers:

- Field Office - (034)708-1755; 433-7354
- Admin. Office - (034)433-9425; 433-3532

a. Garbage Collection

About the Service: The Department of Public Services observes two kinds of garbage collection methods:

- Door to Door
- Containerized

Availability of Service:

Daily Garbage Collection Shifts

- 1st Shift - 5:00 a.m. – 12:00nn
2nd Shift - 12:00 nn – 7:00 p.m.
3rd Shift - 7:00 p.m. – 2:00 a.m.

Collection Days

- M/W/F - Compostables
T/Th/Sat/Sun - Residuals/Special Wastes

Who May Avail of the Service:

- City Residents (Urban & Rural Barangays)
- Business and Commercial Establishments

Fees/Charges: None

How to Avail of the Service:

STEPS	Time Frame	Persons In-charge
1. Entertain inquiries or complaints regarding uncollected garbage within the city	5 minutes	Ms. Marlene Malibe Ms. Gina Peña
2. Provide information to assigned garbage truck drivers or garbage collectors regarding the client's name, exact address and the exact location where the garbage is to be collected	10 to 12 minutes	Ms. Marlene Malibe Ms. Haydee Tucay
3. Collection of garbage at the complained location	ASAP	Striker Unit c/o Mr. Perfecto Baquilar

b. Street Cleaning

About the Service: The Department of Public Services maintains the cleanliness of our city streets and national roads and their corresponding shoulders and gutters.

Availability of Service:

Street cleaning activities are divided into three (3) sections, Central, North and South Sections with three (3) shifts per day.

Shift	Time
Central Section	1 st Shift 4:00 a.m. – 8:00 a.m. 2 nd Shift 12:00 n.n. – 3:00 p.m. 3 rd Shift 4:00 p.m. – 10:00 p.m.
North Section	1 st Shift 4:00 a.m. – 8:00 a.m. 2 nd Shift 12:00 n.n. – 3:00 p.m.
South Section	1 st Shift 4:00 a.m. – 8:00 a.m. 2 nd Shift 12:00 n.n. – 3:00 p.m.